



SBH Gift Voucher | Terms & Conditions

These terms and conditions apply to the purchase and provision of gift vouchers, for use at Story Bridge Hotel, Deery's Restaurant | steak + wine, Shelter Bar, Bridge Bar & Garden and at our SBH Cellar locations in Kangaroo Point. Gift Vouchers are issued by Deery Hotels Pty Ltd ABN 94 009 729 588, of 200 Main St, Kangaroo Point, Queensland, 4169. (SBH) (referred to as "Story Bridge Hotel", "we", "us" or "our"). By placing an order for the purchase of a Gift Voucher you agree to be bound by these terms and conditions. If you do not accept these terms and conditions, you should not order a Gift Voucher.

- Story Bridge Hotel gift vouchers are valid for **3 years from the date of purchase**, once the gift voucher has expired it cannot be reactivated and any unspent value will be forfeited.
- The recipient must **present the gift voucher to staff in-venue** to redeem the value of the voucher, the voucher is valid for use across the hotel and at our bottleshop.
- Gift Vouchers are **not refundable or redeemable for cash** and cannot be used to obtain a cash advance.
- The recipient is not required to use the entire available balance on the Gift Voucher in one transaction. However, if the available balance on the Gift Voucher is not entirely redeemed, we will not provide change or a refund. The remaining balance may be used in conjunction with future purchases until the Gift Voucher expires or the balance value is nil.
- Should the total of the transaction exceed the value of the gift voucher or bonus voucher, you must pay the remaining balance by another accepted payment method.
- Gift Vouchers cannot be used to purchase additional Gift Vouchers and are not valid for use online. You are responsible for the use and safety of your Gift Voucher, we will not replace Gift Vouchers if they are lost or stolen.
- Please note all Gift Vouchers require a minimum of 1 business day to be processed, orders purchased after 3pm on Friday will be processed the following business day.

We reserve the right to alter these terms and conditions from time to time. The amendments will take effect immediately upon publication on the pages of the Story Bridge Hotel website (www.storybridgehotel.com.au) and it is your responsibility to check this page periodically for changes. If you place an order for the purchase of a Gift Voucher after the publication of such amendments, this will constitute an agreement by you to be bound by the amended terms and conditions

